

Ingram Micro Inc. (Canada) - RMA Request Form

DATE: _____

Attention: Customer Service - Call Center
Toll Free: 1-800-668-3450 Ext# 52200 (English)
Ext# 52038 (French)
Fax: (905) 755-1360
Email: custserv@ingrammicro.ca

Return Product to: Ingram Micro Returns Center
 88 Foster Cres. Door 36
 Mississauga, On.
 L5R 4A2

RMA#

Customer Number: _____

Phone#: _____

Customer Name: _____

Fax#: _____

Contact Name: _____

Email: _____

Company Address: _____

Ship to Address: (if different from Company address)

Control/Ref# (if req'd) _____

Ingram Micro SKU #	MFG Part#/UPC	QTY	Description	Serial # (Hardware)	Reason For Return/ Description of Defect	Replacement Required (Y/N)	Invoice# or PO#	Unit Price	Ext. Price
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COMMENTS

-Please note: All products must be returned complete (with packaging, accessories, etc.)
 -Defective Returns may only be returned collect if shipped via Purolator Ground.
 -Credit will be issued at the lower of purchase or current price.
 -RMA valid for 30 days from date of issuance, unless otherwise indicated by Ingram Micro Customer Service
 (some exceptions include: Toshiba, Sony and Kingston)