



**1-800-456-8000 x76889**  
**Avg-Licensing@Ingrammicro.com**  
**Desk hours - 8:30-8:00 Eastern**  
**www.avg.com**

## **Vendor Returns Policy**

Returns are granted for licenses purchased within the past 30 calendar days at the vendor's discretion. Returns requested over 30 days are declined without exception per AVG software policy.

To request a return, please contact us with the following information:

- Your Ingram account number
- Your PO #
- Ingram Order number
- SKU of product to be returned
- Quantity (please note—the entire quantity must be requested for return-no partials)
- Reason for Return

Please contact our licensing desk with any questions.