



1-800-456-8000 x 76889
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Desk hours - 8:30-8:00 Eastern
www.avg.com

Vendor Program Overview

AVG Software is a market leader in Anti Virus software. Volume licensing provides volume discounts and simple access to electronic product licenses.

Key Products

Anti Virus Business Edition – Protection for File server and workstations
Internet Security Business edition – Protection for File server, workstations & E-mail server
File server Edition– Protection for file servers only
Email server Edition – For e-mail servers only
Anti Virus Home Edition –Protection for workstations only

Maintenance/Support

All Maintenance & support is included with the license.

Media

Downloaded

Authorization Requirements

No Authorization required

Ordering Requirements

AVG Software no minimum required. To assure prompt processing of your AVG Software Purchase, please be sure to include the following information when placing your order with us:

1. Ingram Account number
2. PO number
3. End-user agency/organization name
4. End-user shipping street address, city, state and zip code
5. End-user contact name - first and last name required
6. End-user contact phone number
7. End-user contact email address (email domain must match business name)
8. Serial key(s) of licenses being renewed

Product Delivery

AVG Software's normal processing time on orders is 24 hours. Licenses are delivered via email. The delivery must go directly to the end user; however, resellers are copied in on the license e-mail.

Renewals

Renewals must be purchase within 30 days of the renewal date of the license.

Pricing Programs

Corporate
Gov't/Non-Profit
Education

If purchasing products for a Government end user on Click2License, please note your government pricing will not be visible to you. Your government discounted pricing will apply when your order is processed.

Important Notes

AVG Software does not support downgrades.

AVG Software has a month end order cut off at 6pm eastern the weekday before calendar month end. Please have your orders in at least 4 hours prior to this cut off to ensure processing.

AVG Software offers product training. Please visit their site for details WWW.AVG.com