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[Airmagnet-licensing@ingrammicro.com](mailto:Airmagnet-licensing@ingrammicro.com)

Desk hours – 8:30-8:00 Eastern

[www.airmagnet.com](http://www.airmagnet.com)

[www.flukenetworks.com](http://www.flukenetworks.com)

### **Vendor Returns Policy**

Returns are granted for licenses purchased within the past 30 calendar days at the vendor's discretion.

Returns requested over 30 days are rejected per AirMagnet policy.

No returns on electronically delivered product.

To request a return, please contact us with the following information:

Your Ingram Micro Account number

Your Purchase Order number

The Ingram order number

SKU(s) to be returned

Quantity (entire quantity must be requested for return –no partials)

Reason for return

Is there a reorder?

Please contact our licensing desk with any questions.