

CA ARCserve Managed Service Provider Program Licensing

The CA ARCserve® Managed Service Provider Program enables service providers and ISVs with a hosted offering to license CA ARCserve Family of Products on a monthly basis to provide services to end customers or enhance existing hosted services.

The CA ARCserve Family of Products delivers exactly what's needed. It helps to:

- Deliver more control over your and your customer's changing environment
- Build your virtualization business while helping your customers migrate from physical to virtual servers
- Simplify and automate data protection and recovery tasks
- Speed and ease full system restoration
- Manage costs and complexity more effectively
- Minimize risks to your customer's data
- Improve application and data availability — allowing you to offer better SLA's that minimize customer business disruptions and maintain worker productivity

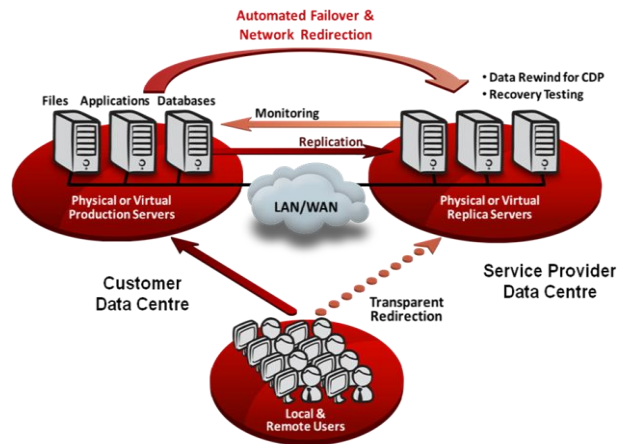
Based on proven technologies used in CA ARCserve® Backup software, CA ARCserve D2D software, CA ARCserve® Replication (formerly known as CA XOSoft™ Replication) and CA ARCserve® High Availability (formerly known as CA XOSoft™ High Availability) software, the CA ARCserve Family of Products enables service providers to deliver offsite backup and restore, replication and high availability managed services to help build or grow their services business. Centralized management and remote deployment features ease management and help increase your profitability. The CA ARCserve Family of Products is typically used to protect Microsoft applications and data including Exchange, SQL, and SharePoint. Other applications and platforms like Linux, UNIX and NetWare may be protected as well. CA Recovery Management is used to protect applications and data on both physical and virtual servers across different platforms including VMware VI and vSphere, Microsoft Hyper-V and Citrix XenServer.

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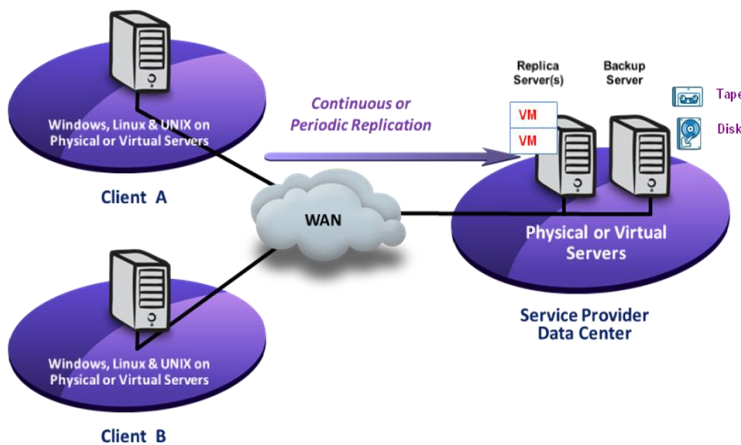
Services Examples

Application and data high availability service

With the CA ARCserve Family of Products, service providers replicate critical Windows, Linux and UNIX file and application servers from their customer's site to their data centre and if a customer experiences any server or application outage, or even man-made or natural disaster, users are automatically redirected to the replica/failover server, minimizing down-time



Remote backup service



The CA ARCserve Family of products makes it possible to replicate data from multiple customers to a large virtual server (or multiple physical servers) in a Service Provider's data centre, then backup the replica taking away the need of the end-user to either perform backups locally, or store tapes off-site for disaster recovery

Improved SLA's for hosted application availability & data backup / retention

Any Service Provider that is currently offering application hosting (e.g. email) needs to make sure they can minimize the risk of system downtime and data loss. In some cases the data will also need to be backed up to meet legal retention requirements or regulatory compliance. The CA ARCserve Family of Products provides all you need—for Windows, Linux or UNIX on physical or virtual servers.

