Vendor Program Overview

The Condusiv Volume Licensing Program is a cost-effective way to license Diskeeper defragmenter, Undelete file recovery utility and Site keeper software manager for small to midsize businesses, large corporations, government and academic organizations. It's a streamlined, contract-free, multilevel program.

Key Products

Diskeeper Professional
Diskeeper Admin
Diskeeper Server
Undelete Pro
Undelete Server
V-locity Server
V-locity VM (per core)
V-locity VM (host based)
V-locity 5
V-Locity End-Point

Maintenance/Support

Maintenance is not required with all license purchases but highly recommended. Maintenance is available in 1 and 2 year options. Maintenance must be purchased at the same time as the licenses, not after.

Media

Diskeeper is available via download.

Authorization Requirements

There are no authorization requirements for Condusiv Licensing.

Ordering Requirements

Condusiv licensing is based off of tiers.
To assure prompt processing of your Condusiv Licensing purchase, please be sure to include the following information when placing your order:
1. PO number
2. End-user agency/organization name
3. End-user shipping street address, city, state and zip code
4. End-user contact name - first and last name required
5. End-user contact phone number
6. End-user contact email address (email domain must match business name)

Product Delivery

Condusiv licensing is delivered via email in 2-3 business days.

Renewals
Maintenance renewals are available in 1 and 2 year options.

Pricing Programs
There are Corporate, Government, Academic, and Non Profit programs available
Starting August 15th Government will not be available.

Returns Overview

Returns are granted for licenses purchased within the past 30 calendar days at the vendor's discretion. Returns requested over 30 days are declined without exception per Diskeeper policy. To request a return, please contact us with the following information:

- Your Ingram account number
- Your PO #
- Ingram Order number
- Sku(s) of product to be returned
- Quantity (please note—the entire quantity must be requested for return-no
- partials)
- Reason for Return
- Your contact information (IE: name, phone, & email)

All return requests take between 3 – 4 weeks for processing at the vendor from time of request.

Please contact our licensing desk with any questions.

July 15, 2015