



1-800-456-8000 x76485

[Corel-Licensing@Ingrammicro.com](mailto:Corel-Licensing@Ingrammicro.com)

Desk hours - 8:30-8:00 Eastern

[www.corel.com](http://www.corel.com)

### **Vendor Returns Policy**

Corel has a no returns policy. We can submit a request for a return but cannot guarantee Corel will return the order.

Corel requires a completed letter of destruction for all returns. The LOD form is on page two of this document.

To request a return, please contact us with the following information:

Your Ingram account number

Your PO #

Ingram Order number

SKU of product to be returned

Quantity (please note—the entire quantity must be requested for return-no partials)

Reason for Return

And will there be a replacement order.

Please contact our licensing desk with any questions.



### License RMA Request Form

#### Return Request Form

The following form must be completed, signed by the end-user and returned to the applicable Reseller/Distributor and Corel for return authorization before receiving a refund for the purchase price of the Corel Licenses.

|                                     |             |          |
|-------------------------------------|-------------|----------|
| Customer Name                       |             |          |
| Customer Address                    |             |          |
| Customer email address              |             |          |
| Reason for Return                   |             |          |
| Product Part-Number(s) and Quantity | Part-Number | Quantity |
|                                     |             |          |
| Order Date                          |             |          |
| Corel Sales Order Number            |             |          |
| Request Date                        |             |          |

I, (print full name) \_\_\_\_\_, purchased the Corel licenses (listed above) from (Reseller name & address) \_\_\_\_\_.

I request a return of the product for a refund of my purchase price - attached to this form is my original invoice which contains the purchase price.

Upon receipt of a refund of my purchase price, I understand that my license(s) to use the product(s) terminates. I certify that I will:

1. Delete all copies of the product from my company/organization's computer(s) and/or systems(s).
2. Not retain, sell, give away, or use any copies of the product.
3. Destroy the CD containing the product for which I am requesting a refund.

**Signature**

**Company Name**

**Title**

**Date**

| Internal Corel Use Only |  |
|-------------------------|--|
| Corel RMA #:            |  |
| Order Number            |  |
| Date Credit Issued      |  |