1-800-456-8000 x76416
datawatch-licensing@Ingrammicro.com
Desk hours - 8:30-8:00 Eastern
www.datawatch.com

Vendor Program Overview

Datawatch implements solutions that provide actual cost savings and other measurable business benefits beyond mere "informed decision making". We do this by making the process of accessing, analyzing and distributing information and solving business problems, automatic, web-enabled, and effortless.

Key Products

Monarch is a Windows-based, report mining software from Datawatch that extracts data from existing reports created within any information system. It then facilitates easy data analysis, graphing and data exporting to other applications

Monarch Professional –mines data from existing text-based, PDF or XPS reports. It also lets you access and analyze data from database files, spreadsheets, ODBC sources, delimited text, and HTML files.

Monarch Data Pump –is a server-based data distribution, ETL (Extraction, Transformation, Loading) and application integration solution. It automatically accesses and transforms unstructured data sources, such as report files and PDF files, into live, customized data in various formats, including Excel.

Monarch Data Pump Professional –all of the report and data mining capabilities of Monarch Data Pump Standard plus it offers remote web administration. Web Services interface. It also has the ability to tightly integrate with Microsoft SQL Server 2005 Integration Services.

Maintenance/Support

Maintenance is optional and but always recommended. Maintenance is only available on licensing. Retail box product does not offer the maintenance. Maintenance must be purchased on a one to one basis with licenses.

Media

Hard copy media is provided free for all new licenses purchases.

Authorization Requirements

There are no special authorizations required to resell this product.

Ordering Requirements

Datawatch licensing minimum purchase is 10 licenses. Customers must purchase retail box for any order under qty 10. Adding licenses to an existing license agreement has a minimum purchase of qty 5. Please be sure to include the following information when placing your order with us:

1. Ingram Micro account number
2. PO number
3. End-user agency/organization name
4. End-user shipping street address, city, state and zip code
5. End-user contact name - first and last name required
6. End-user contact phone number
7. End-user contact email address (email domain must match business name)
8. Volume license agreement number of licenses being upgraded or added to

Product Delivery

Datawatch's normal processing time on orders is 2-3 business days. Licenses are delivered physical media. The delivery must go directly to the end user. Media is delivered to the end user via ground shipping on all new license purchases.

Renewals

Renewals must be purchase within 30 days of the renewal date of the license. Upgrade licenses must be purchased if beyond the 30 day renewal period. Upgrades can be done only from one version prior to the most current version.

Pricing Programs

Pricing Levels
Level 1   10-40 licenses
Level 2   41-80 licenses
Level 3   81-150 licenses
Level 4   151-250 licenses
Level 5   251-500 licenses
Level 6   501-999 licenses
Level 7   1000+ licenses

Important Notes

Datawatch does not support downgrades.
Datawatch offers product training direct only. Please visit their site for details www.datawatch.com