INGRAM MICRO
Partner Smart ™

Diskeeper corporation

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Desk hours - 8:30-8:00 Eastern
www.diskeeper.com

Vendor Program Overview

Diskeeper's family of innovative products are relied upon by more than 90% of Fortune 500 companies and more than 67% of The Forbes Global 100, as well as thousands of enterprises, government agencies, independent software vendors (ISVs), original equipment manufacturers (OEMs) and home offices worldwide. Diskeeper's 2010 defrag software keeps computers running at their best through fragmentation prevention. Undelete is related to the recycle bin and makes it easier to retrieve items that have been deleted either by accident or design. Volume licensing provides volume discounts and simple access to electronic product licenses.

Key Products - Sold per machine running Windows (Physical or Virtual)

Diskeeper 2010 Pro –Defragmentation Software for Workstations under 2TB
Diskeeper 2010 Pro Premier– Defragmentation Software for Workstations 2TB+
Diskeeper 2010 Standard Server – Defragmentation Software for Servers under 2TB
Diskeeper 2010 Enterprise Server– Defragmentation Software for Workstations 2TB+
**Diskeeper 2010 can be purchased with Hyperfast add-on - optimizer exclusively designed for faster performance and extended lifespan of Solid State Drives running on Microsoft® operating systems.
Undelete 2009 Pro – Undelete Software for Workstations
Undelete 2009 Server – Undelete Software for Servers
V-locity – Defragmentation for virtual environments (sold per core)

Maintenance/Support

Maintenance is optional with all license purchases. Maintenance provides product updates. One, two, and three year options are available. NOT available for box product.
Telephone support is optional with all license purchases. Support offers 8/5 telephone technical support. One, two, and three year options are available. NOT available for box product.

Media

Hard copy media has been discontinued and is no longer available. It is available via download in the delivery email.

Authorization Requirements

No authorization is required to sell Diskeeper.

Ordering Requirements

To assure prompt processing of your Diskeeper Purchase, please be sure to include the following information when placing your order with us:

1. Reseller PO number
2. End-user agency/organization name******
3. End-user shipping street address, city, state and zip code

4. End-user contact name - first and last name required

5. End-user contact phone number

6. End-user contact email address

7. End-user PO (if available).

8. Contact ID (if available)

9. Maintenance is optional for each.

10. Reseller email for license copy to go to.

**If end user is a government contractor (IE: Raytheon, Gen Dynamics, etc) please include the government entity's name as well so that correct pricing is given as contractors are NOT considered government by our system.

Product Delivery

Diskeeper's normal processing time on orders is 2-3 business days. Licenses are delivered via email. The delivery must go directly to the end user; however, resellers are copied in on the license e-mail. Media is delivered as a download in the email.

Maintenance Renewals/Version Upgrades

Renewals on maintenance must be purchase within 30 days of the renewal date of the license unless otherwise approved by the vendor.

Upgrade licenses can only be purchased if the current license is no more than 2 versions back from the current version.

Pricing Programs

Government – Local, state, or federal government entities, Indian tribes (not including gaming entertainment. IE: casinos/bingo halls)

Academic/non-profit – K-12 schools, colleges, universities, libraries, teaching hospitals, non-profit organizations.

Corporate – all other end users

Pricing Levels

Vary depending on product.

Important Notes

No minimums required.

Diskeeper does not support downgrades.

Orders must be processed by Ingram no later than 2pm EST to ensure vendor processing during month/quarter end.