



1-800-456-8000 x76487

Diskeeper-licensing@Ingrammicro.com

Desk hours - 8:30-8:00 Eastern

www.diskeeper.com

Vendor Return Policy

Returns are granted for licenses purchased within the past 30 calendar days at the vendor's discretion. Returns requested over 30 days are declined without exception per Diskeeper policy.

To request a return, please contact us with the following information:

Your Ingram account number

Your PO #

Ingram Order number

SKU(s) of product to be returned

Quantity (please note—the entire quantity must be requested for return-no partials)

Reason for Return

Your contact information (IE: name, phone, & email)

All return requests take between 3 – 4 weeks for processing at the vendor from time of request.

Please contact our licensing desk with any questions.