



## EVA Team Essential Vendor Advocates



The EVA team was created to provide limited reseller support for various programs, such as licensing programs not currently supported by the Partners Licensing Group. Other types of direct ship vendor programs are also supported by this desk.

EVA will provide quoting, order management, and basic communications for the vendors listed below. We continually refresh the list of vendors we support.

If requesting order status, please include your Ingram account number, purchase order number, order date, and vendor name.

We communicate by email: [EVA-team@IngramMicro.com](mailto:EVA-team@IngramMicro.com)

<b>Vendor Name</b>	
Active PDF	
Appsense	
Array	
Chip PC	
Cortado	
Dialogic	
Dragon Medical (Nuance)	
Embarcadero	
Esker	
Filemaker	
HID	
iSheriff (Formerly Total Defense)	
Micro Focus (Netmanage)	
PTC	
Quark	
Samsung Warranties	
SAP	
Sonic Wall SPR	
Swiftpage	
Webtrends	

<b>Licensing Department</b>	
<b>Fax Number*</b>	<b>716-616-2006</b>
<b>Hours of Operation</b>	
Licensing Desks	8:30am-8:00pm Eastern
* There is now one fax number for all licensing desks	
<b>Escalation Only - Manager</b>	800-456-8000 x65242
Chris Smith	<a href="mailto:Christopher.Smith@ingrammicro.com">Christopher.Smith@ingrammicro.com</a>

Some programs require vendor authorization.  
Our vendor program list will be updated on an ongoing basis.

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