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Desk hours - 8:30-8:00 Eastern

Market Development – Matt Friedman

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Vendor Program Overview

All RMA's are at the discretion of f5. If the customer wants to return product, have them provide a valid business case for the reason of return via email.

To request a return, please contact us with the following information:

Your Ingram account number

Your PO #

Ingram Order number

SKU of product to be returned

Quantity

Reason for Return

Is there a replacement order?

Please contact our licensing desk with any questions.