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Desk hours - 8:30-8:00 Eastern  
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## Vendor Returns Overview

Fujitsu has a no returns policy. We can submit a request for a return but cannot guarantee Fujitsu will return the order. Vendor exceptions may apply.

To request a return, please contact us with the following information:

- Your Ingram account number
- Your PO #
- Ingram Order number
- SKU of product to be returned
- Quantity (please note—the entire quantity must be requested for return - no partials)
- Reason for Return
- And will there be a replacement order.

Please contact our licensing desk with any questions. Thank you!