



1-800-456-8000 x66043
IBM-licensing@Ingrammicro.com
Desk hours - 8:30am-8:00pm Eastern
www.ibm.com

Vendor Returns Policy

Passport Advantage

No returns policy

Passport Advantage Express

Offers a 30 day **Money-back guarantee**

For clarification, note that if for any reason you are dissatisfied with the program and you are the original licensee, you may obtain a refund of the amount you paid for it, if within 30 days of your invoice date you return the program and its POE to the party from whom you obtained it. If you downloaded the program, you may contact the party from whom you acquired it for instructions on how to obtain the refund.

- For clarification, note that for programs acquired under the IBM International Passport Advantage Agreement, this term applies only to your first acquisition of the program.