



IPSWITCH

1-800-456-8000 x76853

ipswitch-licensing@ingrammicro.com

Desk hours - 8:30-8:00 Eastern

www.ipswitch.com

Vendor Return Policy

Returns are granted for licenses purchased within the past 30 calendar days at the vendor's discretion. Returns requested over 30 days are declined without exception per Ipswitch policy.

To request a return, please contact us with the following information:

Your Ingram account number

Your PO #

Ingram Order number

SKU of product to be returned

Quantity (please note—the entire quantity must be requested for return-no partials)

Reason for Return

Please contact our licensing desk with any questions.

