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Desk hours - 8:30-8:00 Eastern

Market Development – Lauren Rojek

1-800-456-8000 x66247

www.abcsoftware.com

Vendor Returns Overview

Returns are granted on an exception basis only. A replacement order is strongly recommended prior to submitting a return request. ETA's for Juniper to process return requests are 6 to 8 weeks.

To request a return, please contact us with the following information:

Your Ingram account number

Your PO #

Ingram Order number

Sku of product to be returned

Quantity

Reason for Return

Replacement PO# (if available)

Please contact our licensing desk with any questions.