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Desk hours - 8:30-8:00 Eastern

Market Development – Dan Williams

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www.juniper.net

Vendor Program Overview

Returns are granted on an exception basis only. A replacement order is strongly recommended prior to submitting a return request. ETA's for Juniper to process return requests are 6 to 8 weeks.

To request a return, please contact us with the following information:

- Your Ingram account number
- Your PO #
- Ingram Order number
- SKU of product to be returned
- Quantity
- Reason for Return
- Replacement PO# (if available)

Please contact our licensing desk with any questions.