



1-800-456-8000 x 76758
Peripherals-Licensing@ingrammicro.com
Desk hours - 8:30-8:00 Eastern
www.lexmark.com

Vendor Returns Overview

Lexmark has a no returns policy. We can submit a request for a return but cannot guarantee Lexmark will return the order.

To request a return, please contact us with the following information:

- Your Ingram account number
- Your PO #
- Ingram Order number
- SKU of product to be returned
- Quantity (please note—the entire quantity must be requested for return-no partials)
- Reason for Return
- And will there be a replacement order.

Please contact our licensing desk with any questions. Thank you!