1-800-456-8000 x76574
mcafee-licensing@ingrammicro.com
Desk hours - 8:30-8:00 Eastern
Market Development – Tim Kuerzdorfer
1-800-456-8000 x65162
www.mcafee.com

Vendor Program Overview

McAfee Software is a market leader in antivirus protection and data encryption products providing privacy protection at all levels. Volume licensing provides volume discounts and simple access to electronic product licenses.

Key Products

McAfee Endpoint Protection Suite : VirusScan Enterprise, VirusScan Command Line, VirusScan Enterprise for Linux, SiteAdvisor Enterprise with Web Filtering, Endpoint Protection for MAC, Device Control, Desktop Firewall, McAfee Security for Email Servers with Anti-Spam, RealTime for ePO. Management system included: ePolicy Orchestrator.

McAfee Endpoint Protection - Advanced Suite : VirusScan Enterprise, VirusScan Command Line, VirusScan Enterprise for Linux, Endpoint Protection for MAC, Host Intrusion Prevention for Desktops, Desktop Firewall, Device Control, SiteAdvisor Enterprise with Web Filtering, McAfee Security for Email Servers with Anti-Spam, Policy Auditor for Desktop, RealTime for ePO. Management system included: ePolicy Orchestrator.

McAfee Complete EndPoint Protection – Business (Under 1000 nodes): Limited to customers with less than 1,000 total nodes. Larger customers should purchase CEE. VirusScan Enterprise, VirusScan Command Line, Endpoint Protection for MAC, Host Intrusion Prevention for Desktops, Deep Defender, Desktop Firewall, SiteAdvisor Enterprise with Web Filtering, Device Control, Full Disk Encryption, Endpoint Encryption for Files and Folders, VirusScan for Linux, Enterprise Mobility Management, McAfee Security for Email Servers with Anti-Spam, Security for Microsoft SharePoint, VirusScan Enterprise for Storage, RealTime for ePO. Management system included: ePolicy Orchestrator.

McAfee Complete EndPoint Protection - Enterprise Suite : VirusScan Enterprise, VirusScan Command Line, Endpoint Protection for MAC, Host Intrusion Prevention for Desktops, Desktop Firewall, Deep Defender, SiteAdvisor Enterprise with Web Filtering, Application Control for PCs, Device Control, VirusScan for Linux, Enterprise Mobility management, Risk Advisor, McAfee Security for Email Servers with Anti-Spam, RealTime for ePO. Management system included: ePolicy Orchestrator."

Maintenance/Support

Maintenance is required with all license purchases. Maintenance provides tech support and product updates. One, Two and Three year versions are available.

Media

Available via free download

Authorization Requirements

McAfee Software restricts the sale of specific products to Authorized Partners only. McAfee Software has different levels of authorization. This affects the products that can be purchased based off a reseller's authorization level.

Ordering Requirements

McAfee Software minimum purchase levels vary. To assure prompt processing of your McAfee Software Purchase, please be sure to include the following information when placing your order with us:
1. Reseller's Ingram Micro Account number
2. PO number
3. End-user agency/organization name
4. End-user physical shipping street address, city, state and zip code
5. End-user contact name - first and last name required
6. End-user contact phone number
7. End-user contact email address (email domain must match business name)

Product Delivery

McAfee Software's normal processing time on orders is 2-3 business days. Licenses are delivered via email. The delivery must go directly to the end user; however, resellers are copied in on the license e-mail.

Pricing Programs

Federal Government: Large Federal Government agencies typically have contracts with McAfee Software; please call our desk at 1 (800) 456-8000, ext. 65148 so that we can verify if your account is Federal Government authorized.

Pricing Levels Pricing levels vary per McAfee products lines. Consult price guide

Important Notes

McAfee Software has a month end order cut off at 5pm eastern the weekday before calendar month end. Please have your orders in at least 4 hours prior to this cut off to ensure processing.

McAfee Software offers product training. Please visit their site for details http://www.mcafee.com/us/

McAfee Returns Policy

Returns are granted for licenses purchased at McAfee's discretion. While there is no exact termination date for returns, Ingram Micro recommends that returns requested should be submitted as soon as possible.

To request a return, please contact us with the following information:
- Your Ingram account number
- Your PO #
- Ingram Order number
- SKU of product to be returned
- Quantity (please note—the entire quantity must be requested for return-no partials)
- Detailed reason for return

Please contact our licensing desk with any questions.

August 10, 2015