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## Vendor Program Overview

McAfee Software is a market leader in antivirus protection and data encryption products providing privacy protection at all levels. Volume licensing provides volume discounts and simple access to electronic product licenses.

## Key Products

**EPS – Endpoint Protection Suite** – Viruscan, Antispyware, Anti-Spam, Email Security

**EPA – Endpoint Protection Suite Advanced** – Viruscan, Antispyware, Anti-Spam, Email Security, Network Access Control, Policy Auditor Desktop, Host Web Filter.

**TPE – Total Protection Suite Advanced** - Antivirus, Antispyware, Anti-Spam, Email Security, Network Access Control, Policy Auditor Desktop, Host Web Filter. Endpoint Encryption for devices, Viruscan for Linux, Viruscan for MAC, Viruscan Mobile

## Maintenance/Support

Maintenance is required with all license purchases. Maintenance provides tech support and product updates. One, Two and Three year versions are available.

## Media

Available via free download

## Authorization Requirements

McAfee Software restricts the sale of specific products to Authorized Partners only. McAfee Software has different levels of authorization. This affects the products that can be purchased based off a reseller's authorization level.

## Ordering Requirements

McAfee Software minimum purchase levels vary. To assure prompt processing of your McAfee Software Purchase, please be sure to include the following information when placing your order with us:

1. Reseller's Ingram Micro Account number
2. PO number
3. End-user agency/organization name
4. End-user physical shipping street address, city, state and zip code
5. End-user contact name - first and last name required
6. End-user contact phone number
7. End-user contact email address (email domain must match business name)

## Product Delivery

McAfee Software's normal processing time on orders is 2-3 business days. Licenses are delivered via email. The delivery must go directly to the end user; however, resellers are copied in on the license e-mail.

**Renewals**

Renewals will be backdated to original expiration date. Product Upgrade licenses must be purchased within 30 days of support date. Competitive upgrades available.

**Pricing Programs**

Federal Government: Large Federal Government agencies typically have contracts with McAfee Software, please call our desk at 1 (800) 456-8000, ext. 65148 so that we can verify if your account is Federal Government authorized.

Pricing Levels

Pricing levels vary per McAfee products lines. Consult price guide

**Important Notes**

McAfee Software has a month end order cut off at 5pm eastern the weekday before calendar month end. Please have your orders in at least 4 hours prior to this cut off to ensure processing.

McAfee Software offers product training. Please visit their site for details <http://www.mcafee.com/us/>