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Vendor Program Overview

Returns are granted for licenses purchased at McAfee's discretion. While there is no exact termination date for returns, Ingram Micro recommends that returns requested should be submitted as soon as possible.

To request a return, please contact us with the following information:

- Your Ingram account number
- Your PO #
- Ingram Order number
- SKU of product to be returned
- Quantity (please note—the entire quantity must be requested for return-no partials)
- Reason for Return

Please contact our licensing desk with any questions.

