



1-800-456-8000 X76759
Mindjet-Licensing@IngramMicro.com
Desk hours - 8:30-8:00 Eastern
<http://www.mindjet.com>

Return Request Procedure

Mindjet refund policy is within 30 days from the date of purchase.

- All returns need to reference Ingram Micro PO number
- All returns should always be accompanied by a signed "letter of destruction" from the end-user, ensuring that the end-user has uninstalled the Mindjet product. This letter of destruction can be obtained from the Mindjet Licensing team
- A returned physical box requires an RMA number
 - The returned physical box must be shipped back to the appropriate Mindjet Office with freight prepaid when RMA number is assigned for
 - All related fees (shipping and return shipping fees) are non-refundable for all products
- Subscription products (catalyst or desktop) and M&S are eligible for a return within 30 days of purchase date for complete full refund. There will not be pro-rated or refunded after 30 days.