



1-800-456-8000 x76559
OpenText-Licensing@Ingrammicro.com
Desk hours - 8:30-8:00 Eastern
[Http://Connectivity.OpenText.com](http://Connectivity.OpenText.com)

Vendor Returns Overview

The OpenText licensing program has a no return policy.

ABC Software – Ingram Micro Letter of Destruction (LOD)

Reseller (Company Name):

Located at:

Is returning ABC SOFTWARE Licensed Software purchased on Ingram Micro Order# :

And on behalf of End User (Licensee):

For the effective Termination Date of:

Terms and Conditions:

All rights to the ABC SOFTWARE Licensed Software, and any accompanying documentation, have been terminated as of the Termination Date above.

Within thirty (30) days of the Termination Date, Reseller certifies to:

1. Delete all copies of the ABC SOFTWARE Licensed Software from the End User's (Licensee) computer(s) and/or system(s);
2. Not retain, sell, give away, or use any copies of the ABC SOFTWARE Licensed Software;
3. Destroy all documentation, containing key codes for the ABC SOFTWARE Licensed Software;
4. ABC SOFTWARE reserves the right to audit Licensee's computer(s) and/or system(s), within a three year period from Termination Date. Such audit shall be conducted by ABC SOFTWARE or by its authorized representative(s), and shall not interfere unreasonably with Licensee's business activities. If such audit shows that Licensee has retained copies of ABC SOFTWARE Licensed Software, Reseller shall automatically bill Licensee for all amounts owing and hereby grants ABC SOFTWARE the right, solely at CA's discretion, to remove the Licensed Software from Licensee's computer(s) and/or system(s). ABC SOFTWARE shall use the information obtained from any such audit solely to determine Licensee's compliance or non-compliance and to remedy any non-compliance. If it is determined that Licensee is in non-compliance, Reseller agrees to bill Licensee, at CA's discretion, for the reasonable expenses of the audit.

Reseller Signature:

Printed Name:

Title:

Phone and/or Email: