1-800-456-8000 x76496
pgp-licensing@Ingrammicro.com
Desk hours - 8:30-8:00 Eastern
www.pgp.com

Vendor Return Program

Returns are granted for licenses purchased within the past 30 calendar days at the vendor's discretion. Returns requested over 30 days are declined without exception per PGP software policy.

ABC Software requires a completed letter of destruction for all returns. The LOD form is on page two of this document.

To request a return, please contact us with the following information:

    Your Ingram account number
    Your PO #
    Ingram Order number
    Sku of product to be returned
    Quantity (please note—the entire quantity must be requested for return-no partials)
    Reason for Return

Please contact our licensing desk with any questions.

PGP Corporation Letter of Full or Partial Forfeiture

End User Name ("Customer")				
Customer Contact	Contact Name: Contact Email: Contact Phone:			
Customer Address				
Customer's PGP Account Number				
Original Order Information	PGP Order # Order Date:			
"Software"	SKU	Forfeiture Quantity	PGP Software Description	Entitlement or Serial Number
Forfeiture Type	( ) Full Entitlement Forfeiture ( ) Partial Entitlement Forfeiture			
Forfeiture Reason				
Forfeiture Effective Date				

The undersigned Customer does hereby declare that as of the Forfeiture Effective Date, it has taken the necessary measures to delete and destroy the Software identified above, licensed under the terms of the End User License Agreement ("EULA"). In order to delete and destroy the Software, Customer has taken the following steps:

1. Relinquished all rights granted under the EULA, including, but not limited to all rights to use, update and upgrade the Software.
2. Ceased all use of the Software.
3. Destroyed and/or deleted any and all electronic and physical copies of the Software, including but not limited to
   - CD
   - All files on Hard Drive
   - Floppy
   - Tape
   - Other backup media
4. Destroyed all hard copy documentation provided within the software download.

Additional requirements for Partial Entitlement Forfeitures:

The undersigned Customer hereby acknowledges that in order to comply with the terms of this Letter of Forfeiture as applied to Partial Entitlement Forfeitures, Customer must update license keys using PGP's License and Entitlement Management System (LEMS) to reflect the updated list of PGP products and seat quantity. All PGP software must be uninstalled from all client computers for which the PGP Software is forfeited.

Customer: _____

By: _____

Name & Title: _____