


























Vendor Program		1.800.456.8000		eMail	Mngr.	Operation
Name		Ext.	Fax# 716-	****@IngramMicro.com	Init.	Hours EST
Acronis		76789	616-2016	Acronis-Licensing	KT	8:30-8:00
ACT! (product of Sage Software)		76479	616-2010	ACT-Licensing	LT	8:30-8:00
Adobe		76081	616-1257	Adobe-Licensing	LT	8:30-8:00
AirMagnet		76543	616-2014	AirMagnet-Licensing	DR	8:30-8:00
AppSense		76400	616-2010	AppSense-Licensing	KT	8:30-8:00
Attachmate (Formerly WRQ)		76071	616-1264	Attachmate-Licensing	KT	8:30-8:00
AutoDesk		76027	616-1259	Autodesk-Licensing	LT	8:30-8:00
AVG (Grisoft)		76889	616-2016	AVG-Licensing	EH	8:30-8:00
BlackBerry (RIM)		76516	616-1283	BlackBerry-Licensing	BV	8:30-8:00
BMC		76770	616-2010	BMC-Licensing	KT	8:30-8:00
Business Objects (Crystal Decisions)		76486	616-1280	BusinessObjects-Licensing	KT	8:30-8:00
CA Technologies (Including Total Defense)		76151	616-1260	CA-Licensing	FG	8:30-8:00
Check Point (Including Former Nokia)		76483	616-1262	Checkpoint-Licensing	EH	8:30-8:00
Citrix		76484	616-2009	Citrix-Licensing	BV	8:30-8:00
Comtrade		76480	616-2010	Comtrade-Licensing	KT	8:30-8:00
ConduSiv (formerly Diskeeper)		76487	616-1275	ConduSiv-Licensing	LT	8:30-8:00
Corel (including MicroGrafx)		76485	616-2003	Corel-Licensing	LT	8:30-8:00
Datacore		76895	616-2010	Datacore-Licensing	KT	8:30-8:00
EVA* (Other licensing programs)		N/A	616-1265	EVA-Team	DR	8:30-6:30
F5		76623	616-1220	F5-Team	DR	8:30-8:00
Filemaker, Inc.		76073	616-1258	Filemaker-Licensing	LT	8:30-8:00
Fortinet		76439	616-1083	Fortinet-Licensing	DR	8:30-8:00
Google		76887	565-4280	Google-Licensing	KT	8:30-8:00
IBM Software		66043	616-2004	IBM-Licensing	DR	8:30-8:00
Juniper Networks		76441	616-1320	Juniper-Licensing	KT	8:30-8:00
Kaspersky		76752	616-2014	Kaspersky-Licensing	DR	8:30-8:00
LANDesk		76770	616-2010	LANDesk-Licensing	KT	8:30-8:00
LifeSize		76170	616-1260	LifeSize-Licensing	FG	8:30-8:00
McAfee		65148	616-2007	McAfee-Licensing	KT	8:30-8:00
Meraki		76629	616-2005	Meraki-Team	DR	8:30-8:00
Meru		76173	616-1258	Meru-Licensing	EH	8:30-8:00
Microsoft (MOLP)		76163	616-2121	Microsoft-Licensing	JX	8:30-8:00
Microsoft Campus & School		76163 op6	None	Campus.School	JX	8:30-8:00
Milestone		76893	616-1258	Milestone-Licensing	EH	8:30-8:00
Netscout		77611	616-1293	Netscout-Licensing	KT	8:30-8:00
NextGen		76442	616-2003	NextGen-Licensing	LT	8:30-8:00
Novell		66936	616-2005	Novell-Licensing	KT	8:30-8:00
Nuance (Formerly Scansoft)		76449	616-1290	Nuance-Licensing	LT	8:30-8:00
Open Text (Formerly Hummingbird)		76559	616-1270	OpenText-Licensing	LT	8:30-8:00
Polycom		77648	616-2010	Polycom-Licensing	DR	8:30-8:00
Quest (including former Vizioncore)		77478	616-1256	Quest-Licensing	KT	8:30-8:00
Red Hat		76409	565-4559	RedHat-Licensing	EH	8:30-8:00
RES Software		76904	616-2010	RES-Licensing	KT	8:30-8:00
Retrospect		76430	616-1434	Retrospect-Licensing	KT	8:30-8:00
RSA		76058	565-4690	RSA-Licensing	BV	8:30-8:00
Scriptlogic		76402	616-1289	Scriptlogic-Licensing	KT	8:30-8:00
ShoreTel		76171	616-1270	ShoreTel-Licensing	DR	8:30-8:00
Symantec		67181	616-2006	Symantec-Licensing	AB	8:30-8:00
Total Defense (formerly CA Security)		76818	616-1260	TotalDefense-Licensing	FG	8:30-8:00
Trend Micro		76494	616-1280	Trend-Licensing	FG	8:30-8:00
Veeam		76582	565-4442	Veeam-Licensing	KT	8:30-8:00
VMWare		76488	616-1276	VMWare-Licensing	AB	8:30-8:00
Websense		76797	616-2013	Websense-Licensing	EH	8:30-8:00
Webtrends		76736	616-2010	Webtrends-Licensing	LT	8:30-8:00
For Escalation Only  Strategic Managers:	AB = Andrew Bus	65131		Andrew.Bus@IngramMicro.com		
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\*Essential Vendor Advocate Team handles licensing for various vendors without a dedicated licensing desk.