



1-800-456-8000 x77478

Quest-Licensing@Ingrammicro.com

Desk hours - 8:30-8:00 Eastern

www.quest.com

Vendor Program Overview

Quest Software products and people are dedicated to helping customers manage their critical applications, databases, Windows infrastructure and virtual environments. The combination of our proven, award-winning software and strong customer relationships makes Quest a smart, reliable technology partner.

Key Products

Toad for Oracle

NDS Migrator

Notes Migrator for Exchange

Groupwise Migrator for Exchange

Maintenance/Support

There is 1 year standard support (8x5) on all Quest Licensing.

Media

Media is all downloadable.

Authorization Requirements

Quest requires all resellers of their product to become a Quest Partner. Quest has different partner levels that give different discounts to resellers that buy more products.

Please contact Quest-Licensing@IngramMicro.com to obtain the link to become approved.

Ordering Requirements

To assure prompt processing of your Quest Software Purchase, please be sure to include the following information when placing your order with us:

1. PO number
2. End-user agency/organization name
3. End-user shipping street address, city, state and zip code
4. End-user contact name - first and last name required
5. End-user contact phone number
6. End-user contact email address (email domain must match business name)

Product Delivery

Quest Software's normal processing time on orders is 3-5 business days. Licenses are delivered via email. The delivery must go directly to the end user.

Renewals

For all Maintenance Support Renewals have please contact Quest Direct at - 1-800-306-9329

Pricing Programs

Corporate Pricing goes through Ingram Micro. Anything Govt/Edu please contact Quest Licensing Desk at 1-800-456-8000 ext 77478 or Quest-Licensing@IngramMicro.com

Important Notes

Quest Software has a month end order cut off at 6pm eastern the weekday before calendar month end. Please have your orders in at least 4 hours prior to this cut off to ensure processing.

Quest has free trials of all there licensing. Please visit their site for details www.Quest.com