RETURN AUTHORIZATION REQUEST - RAR
(Americas)

Internal Use only

RMA #	
Case #	

Bill To Customer Name	ingram micro
Bill To Customer Number	3204
Reseller Name	
End User Name	
Ship To Address	
City, State, Zip	
End User Contact	
End User E-Mail	
ESTA Number or End Users Symantec Sales Rep Pre-Approval	

Original Order Information

PO Date	
SO#	
PO#	

Replacement Information

PO#	
Amount	
Date Submited	
RMA Reason	Select One

RMA Request Explanation (Mandatory) :

Sku / Part#	Quantity	License Key/Serial No/Reference # Product Description	Unit Price	Total Price
			Subtotal	$ -
			Tax	
			Total	$ -
			Net Deficit	$ -

Additional Notes for Revenue:
Required for orders >$25,000 and 45 days or over $50,000

By submitting this Return Authorization Request (RAR) form to Symantec, you acknowledge that should Symantec agree to process such RAR in accordance with the Symantec RMA Policy, you must immediately notify the reseller/end user that they must cease using and destroy the applicable licenses as specified in this RAR. The notification must state that the end user company no longer retains any rights of use of the licenses once this RAR has been confirmed by Symantec. Any use of the licenses thereafter will be unlawful.

By submitting this RAR you are certifying that you are over the age of 18 and have the capacity and the authority to bind yourself and your Company as applicable to, have read and understand the terms of this RAR, including, inter alia, your undertaking to inform the reseller/end user to destroy, or warrant the destruction of the licenses referenced in this RAR. You acknowledge that Symantec's approval of this RAR request is subject to this undertaking and shall be revoked without any requirement of notice in the event of any unauthorized use of the licenses or upon discovering any misrepresentation of the facts on which this RAR is based.

Approval Requirement

Approval from Training & Consulting Business Unit (or email attached)

Training & Consulting Business Unit >$1,400		Required for Training and Consulting
Services Renenue Accounting Manger > $3,000		Required for Training and Consulting

Last updated by Nick Gray 05.14.2007 V05