1-800-456-8000 x76058
RSA-Licensing@Ingrammicro.com
Desk hours - 8:30-8:00 Eastern
Market Development: Tony Zoratti
1-800-456-8000 x67643
www.rsasecurity.com

RSA Program Overview

RSA, The Security Division of EMC, is the premier provider of security solutions for business acceleration, helping the world's leading organizations succeed by solving their most complex and sensitive security challenges. RSA's technology, business and industry solutions help organizations bring trust to millions of user identities, the activities that they perform and the data that is generated.

Key Products

*RSA SecurID®- two-factor authentication is based on something you know (a PIN) and something you have (an authenticator) — providing a much more reliable level of user authentication than reusable passwords.
*RSA enVision® - transforms raw log data into critical information to help simplify compliance, enhance security and optimize IT and network operations. RSA enVision technology collects, stores and analyzes data to help organizations gain insight into network activity and provide alerts to significant and high-risk events.
*RSA Data Loss Prevention (DLP) Suite - helps organizations protect their most sensitive enterprise data – whether inside the data center, on the network or out at the endpoints. The DLP Suite identifies sensitive data at rest within the organization, detects sensitive data as it moves across the network and provides visibility into data activity at user workstations.

Maintenance/Support

RSA Maintenance consists of 24x7 phone support and software updates and upgrades. It is optional for new installs. Once a customer has entered RSA's maintenance program co-terminated support must be maintained until the maintenance contract has expired.

License downloads/Seed Media

The RSA download central website is located at https://download.rsasecurity.com . If you have previously downloaded licenses or seed media, your user name and password will be the same. If you are having trouble downloading your seed media or licenses from RSA download central, please call the RSA Tech support line at 1-800-995-5095. Have your license number ready.

Authorization Requirements

RSA Software requires sales authorization for RSA enVision® & the RSA Data Loss Prevention (DLP) Suite. RSA SecurID® does not require any sales authorization.

Access partners are eligible for deal registration.

Ordering Requirements

RSA SecurID®'s minimum purchase is 10 users for a new install. All RSA purchases must be made in multiples of 5.

To assure prompt processing of your RSA order, please be sure to include the following information when placing your order with us:

-        End user Company name

-             End user Company address
-             End user Contact name
-             End user Contact phone number
-             End user Contact email
-             Reseller Contact name
-             Reseller Contact phone number
-             Reseller Contact email
-             Ingram Quote number
-             License/Serial number if the end user is a current RSA customer
-             Order should say "New Install" if this is for a new RSA customer

Product Delivery

RSA Security's normal processing time on orders for standard products is 3-5business days. Token orders may have longer lead times depending on the product ordered. Licenses are delivered via email. All electronic items are delivered only to the end user as this is security software.

Renewals

Renewal orders that are placed after support has expired must be back-dated. After one year out, renewals will require a reinstatement fee.