



1-800-456-8000 76491

Roxio-Licensing@Ingrammicro.com

Desk hours - 8:30-8:00 Eastern

www.Roxio.com

Vendor Return Policy

The Roxio licensing program has a no return policy.



CERTIFICATION OF SOFTWARE KEY CODE DESTRUCTION

This Certification is made by **Insert Company Name**. (hereinafter "Customer") to the intellectual property owner, Business Objects, Inc.

The Customer hereby warrants, represents and certifies that it has taken the necessary measures to delete and destroy the key codes for the software licenses described below, including any copies of such key codes made by Customer, for use under the terms of Business Objects' software license agreement by **Insert date**.

Business Objects Product Name	License Quantity
Insert Product Name or SKU and Keycode	Insert Quantity

Customer acknowledges that any continued use of the key codes, or any copies made by Customer, will constitute willful copyright infringement for which Customer may be liable for civil damages of up to \$100,000.

Business Objects will issue permanent or new (whichever is applicable) key codes for the applicable software products to Customer upon Business Objects' receipt of this Certification from Customer.

The signatory of this certification hereby swears and attests that the foregoing is true and correct, and that said signatory is duly authorized by Customer to make the foregoing certification.

By Customer: _____ Date: _____
(Signature)

(Please Print Name)

Address: _____

Email Address: _____