



1-800-456-8000 x76582
Veeam-licensing@Ingrammicro.com
Desk hours - 8:30-8:00 Eastern
www.veeam.com

Vendor Returns Overview

Veeam has a no returns policy. We can submit a request for a return but cannot guarantee Veeam will return the order.

To request a return, please contact us with the following information:

- Your Ingram account number
- Your PO #
- Ingram Order number
- SKU of product to be returned
- Quantity
- Reason for Return
- And will there be a replacement order.

Please contact our licensing desk with any questions.