1-800-456-8000 x76512
Vizioncore-licensing@Ingrammicro.com
Desk hours - 8:30-8:00 Eastern
www.Vizioncore.com

Vizioncore Program Overview

Vizioncore is THE market leader in virtualization management, offering an award-winning portfolio of solutions that encompasses data protection, monitoring and administration of virtualized systems throughout each phase of growth and maturity. Vizioncore's offerings are designed to leverage virtualization to reinvent existing processes to boost productivity, streamline administration and reduce cost and risk in IT environments.

Key Products

vRangerPro – Backup and restore solution for virtualized environments
vReplicator – Replicates virtual machines
vConverterDR – P2V (physical to virtual) and V2V (virtual to virtual) solution.
vFoglight & vFoglightPro - Performance monitoring for a virtual and physical infrastructure. vFoglightPro adds: chargeback, physical OS monitoring, and third-party integration.
vOptimizer - Reclaims storage from across virtual infrastructure to help increase storage utilization, reduce storage costs and improve VM performance
vControl - Provides self-service provisioning, multi-VM control and task-based automation.

Maintenance/Support

Maintenance is required with all license purchases. Maintenance provides tech support and product updates. Each SKU includes either the one or three year version that is for standard (12x5) Monday – Friday 7am – 7pm Central time support. Additional (24X7) support is also available.

Media

Media is provided free for all new licenses purchases. It is downloadable in link provided in email confirmations.

Authorization Requirements

Vizioncore has different levels of authorization. This affects the SKU's that can be purchased based off a reseller's authorization level.

Silver Partner's - This level is able to purchase all products but at a higher price. SKU's for a Silver partner would end with either a "-SIL" or "-S"

Gold / Platinum Partner's - These levels are able to purchase all Vizioncore products but at a lower price than Silver partners.

To find out how to become a Vizioncore partner: http://www.vizioncore.com/partners/become/index.php

Ordering Requirements

To assure prompt processing of your Vizioncore Purchase, please be sure to include the following information when placing your order with us:

1. Ingram Micro Account number
2. PO number
3. End-user agency/organization name
4. End-user shipping street address, city, state and zip code
5. End-user contact name - first and last name required
6. End-user contact phone number
7. End-user contact email address (email domain must match business name)
8. Ingram Micro quote number

Product Delivery

Vizioncore's normal processing time on orders is 2-3 business days. Licenses are delivered via email. The delivery must go directly to the end user; however, resellers are copied in on the license e-mail.

Renewals

Renewals must be purchased within 30 days of the renewal date of the license. If end-user is outside 30 days, than a quote needs to be obtained from Vizioncore at: renew@vizioncore.com

Pricing Programs

Vizioncore offers both corporate and academic pricing programs. If purchasing products for an Academic end user on Click2License, please note your education pricing will not be visible to you. Your Academic order must be processed through the licensing desk directly.

Important Notes

Vizioncore has a month end order cut off at 8pm Eastern. Please have your orders in at least 4 hours prior to this cut off to ensure processing.