



Return for Credit Approval

(Non Faulty Goods. Please use one form per product))

Customer Section

Date : RMA No.*

Customer Name:

Phone Number: Product Code:

Fax Number: Invoice Date:

Invoice Number: Quantity:

Product Description _____

Reason for Return _____
(if IMNZ mistake please specify)

Please fill out the following questions. If these boxes are left blank your RMA will not be processed

Is the product unopened? (Y/N)

Was the product purchased less then 7 days ago? (Y/N)

Do I abide by IMNZ's terms and conditions of return? (Y/N)

(Terms and Conditions are shown on IMNZ's web site or on the next page)

Name: _____ Signature: _____

Below for Office Use Only

Customer Services Section

RMA Reason Code: Was this a special order? (Y/N)

Has the cost price changed? (Y/N) If so, by how much?

Days since purchase: Value of Credit Issued:

* If (1) the product was purchased less than 14 days ago (2) the cost price has not changed (3) is not a "C" class and (4) the product was not ordered especially for the customer then CSR may issue a RMA number (check with PM if in doubt). If not then the RMA number is not to be issued until form has been signed by PM

Product Management Section

% Restocking Fee: PM Approval Signature: _____

RMA Dept. Section

Date Received into RA Department

Is Product in Acceptable Resalable Condition ? (Y/N)

Please cut off the label below to use to send the goods back to Ingram Micro

**Attn: RMA Department
Ingram Micro (NZ) Ltd
15A Vestey Drive
Mt Wellington
AUCKLAND**

RMA Number: